

PRIVACY POLICY.

Pervouralsk " 01" February 2024

This Personal Data Privacy Policy (hereinafter referred to as the Privacy Policy) applies to all information that the Korvins Caravans online store, located on the domain name www.korvinscaravans.com, can receive about the User while using the online store website, programs and online store products.

1. DEFINITION OF TERMS

1.1 The following terms are used in this Privacy Policy:

1.1.1. "Administration of the website of the online store (hereinafter referred to as the Site Administration)" - authorized employees for site management who organize and (or) process personal data, and also determine the purposes of processing personal data, the composition of personal data to be processed, actions (operations) performed with personal data.

1.1.2. "Personal data" - any information relating to a directly or indirectly identified or identifiable individual (subject of personal data).

1.1.3. "Processing of personal data" - any action (operation) or set of actions (operations) performed using automation tools or without the use of such means with personal data, including collection, recording, systematization, accumulation, storage, clarification (updating, changing), extraction, use, transfer (distribution, provision, access), depersonalization, blocking, deletion, destruction of personal data.

1.1.4. "Confidentiality of personal data" is a mandatory requirement for the Operator or other person who has access to personal data to not allow their distribution without the consent of the subject of personal data or the presence of another legal basis.

1.1.5. "User of the website of the online store (hereinafter referred to as the User)" is a person who has access to the Site via the Internet and uses the Website of the online store.

1.1.6. "Cookies" are a small piece of data sent by a web server and stored on the user's computer, which a web client or web browser sends to the web server each time in an HTTP request when an attempt is made to open a page on the corresponding site.

1.1.7. "IP address" is a unique network address of a node in a computer network built using the IP protocol.

2. GENERAL PROVISIONS

2.1. The User's use of the online store website means acceptance of this Privacy Policy and the terms of processing of the User's personal data.

2.2. In case of disagreement with the terms of the Privacy Policy, the User must stop using the online store website.

2.3. This Privacy Policy applies only to the Korvins Caravans online store website. The online store does not control and is not responsible for third-party sites that the User can access via links available on the online store's website.

2.4. The site administration does not verify the accuracy of the personal data provided by the User of the online store site.

3. SCOPE OF THE PRIVACY POLICY

3.1. This Privacy Policy establishes the obligations of the Administration of the online store website to non-disclose and ensure a regime for protecting the confidentiality of personal data that the User provides at the request of the Site Administration when registering on the website of the online store or when placing an order to purchase Products.

3.2. Personal data permitted for processing under this Privacy Policy is provided by the User by filling out the registration form on the Korvins Caravans online store website in the "Registration" section and includes the following information:

3.2.1. last name and first name of the User;

3.2.2. User's contact phone/fax;

3.2.3. email address (e-mail);

3.2.4. place of residence of the User.

3.3. The online store protects Data that is automatically transmitted during viewing of advertising blocks and when visiting pages on which the system's statistical script ("pixel") is installed:

IP address;

information from cookies;

information about the browser (or other program that accesses advertising);

access time;

address of the page on which the advertising unit is located;

referrer (address of the previous page).

3.3.1. Disabling cookies may result in the inability to access parts of the online store site that require authorization.

3.3.2. The online store collects statistics about the IP addresses of its visitors. This information is used to identify and solve technical problems and to monitor the legality of financial payments.

3.4. Any other personal information not specified above (purchase history, browsers and operating systems used, etc.) is subject to secure storage and non-distribution, except for the cases provided for in paragraphs. 5.2. and 5.3. of this Privacy Policy.

4. PURPOSES OF COLLECTING USER'S PERSONAL INFORMATION

4.1. The administration of the online store website may use the User's personal data for the following purposes:

4.1.1. Identification of the User registered on the website of the online store to place an order and (or) conclude an Agreement for the sale and purchase of goods remotely with Korvins Caravans.

4.1.2. Providing the User with access to personalized resources of the online store Website.

4.1.3. Establishing feedback with the User, including sending notifications, requests regarding the use of the Online Store Website, provision of services, processing requests and applications from the User.

4.1.4. Determining the location of the User to ensure security and prevent fraud.

4.1.5. Confirmation of the accuracy and completeness of personal data provided by the User.

4.1.6. Creating an account for making purchases, if the User has agreed to create an account.

4.1.7. Notifications to the User of the online store website about the status of the Order.

4.1.8. Processing and receiving payments, confirming taxes or tax benefits, disputing a payment, determining the User's eligibility for a line of credit.

4.1.9. Providing the User with effective customer and technical support if problems arise related to the use of the online store Website.

4.1.10. Providing the User with his consent, product updates, special offers, pricing information, newsletters and other information on behalf of the online store or on behalf of the online store's partners.

4.1.11. Carrying out advertising activities with the consent of the User.

4.1.12. Providing the User with access to the sites or services of partners of the online store in order to receive products, updates and services.

5. METHODS AND TERMS OF PROCESSING PERSONAL INFORMATION

5.1. The processing of the User's personal data is carried out without a time limit, in any legal way, including in personal data information systems using automation tools or without the use of such tools.

5.2. The User agrees that the Site Administration has the right to transfer personal data to third parties, in particular, courier services, postal organizations, telecommunication operators, solely for the purpose of fulfilling the User's order placed on the Website of the Korvins Caravans online store, including delivery of the Goods.

5.3. The User's personal data may be transferred to authorized government bodies of the Russian Federation only on the grounds and in the manner established by the legislation of the Russian Federation.

5.4. In case of loss or disclosure of personal data, the Site Administration informs the User about the loss or disclosure of personal data.

5.5. The site administration takes the necessary organizational and technical measures to protect the User's personal information from unauthorized or accidental access, destruction, modification, blocking, copying, distribution, as well as from other unlawful actions of third parties.

5.6. The site administration, together with the User, takes all necessary measures to prevent losses or other negative consequences caused by the loss or disclosure of the User's personal data.

6. OBLIGATIONS OF THE PARTIES

6.1. The user is obliged:

6.1.1. Provide information about personal data necessary to use the Online Store Website.

6.1.2. Update, supplement the provided information about personal data if this information changes.

6.2. The site administration is obliged to:

6.2.1. Use the information received solely for the purposes specified in clause 4 of this Privacy Policy.

6.2.2. Ensure that confidential information is kept secret, not disclosed without the prior written permission of the User, and also not sell, exchange, publish, or disclose in other possible ways the transferred personal data of the User, with the exception of paragraphs. 5.2. and 5.3. of this Privacy Policy.

6.2.3. Take precautions to protect the confidentiality of the User's personal data in accordance with the procedure usually used to protect this type of information in existing business transactions.

6.2.4. Block personal data relating to the relevant User from the moment of application or request from the User or his legal representative or the authorized body for the protection of the rights of personal data subjects for the period of verification, in the event of detection of unreliable personal data or unlawful actions.

7. RESPONSIBILITY OF THE PARTIES

7.1. The site administration, which has not fulfilled its obligations, is responsible for losses incurred by the User in connection with the unlawful use of personal data, in accordance with the legislation of the Russian Federation, except for the cases provided for in paragraphs. 5.2., 5.3. and 7.2. of this Privacy Policy.

7.2. In case of loss or disclosure of Confidential Information, the Site Administration is not responsible if this confidential information:

7.2.1. Became public domain until it was lost or disclosed.

7.2.2. Was received from a third party before it was received by the Site Administration.

7.2.3. Was disclosed with the consent of the User.

8. DISPUTE RESOLUTION

8.1. Before filing a claim in court regarding disputes arising from the relationship between the User of the online store website and the Site Administration, it is mandatory to submit a claim (a written proposal for a voluntary settlement of the dispute).

8.2. The recipient of the claim, within 30 calendar days from the date of receipt of the claim, notifies the claimant in writing about the results of consideration of the claim.

8.3. If an agreement is not reached, the dispute will be referred to a judicial authority in accordance with the current legislation of the Russian Federation.

8.4. The current legislation of the Russian Federation applies to this Privacy Policy and the relationship between the User and the Site Administration.

9. ADDITIONAL TERMS

9.1. The site administration has the right to make changes to this Privacy Policy without the consent of the User.

9.2. The new Privacy Policy comes into force from the moment it is posted on the online store Website, unless otherwise provided by the new edition of the Privacy Policy.

9.3. All suggestions or questions regarding this Privacy Policy should be reported to the "CONTACTS" section (<https://korvinscaravans.com/contacts/>)

9.4. The current Privacy Policy is located at <https://korvinscaravans.com/privacy/>.

Updated "01 " February 2024